

211info is involved with several programs, and has participated in other short-term initiatives in the past three years. We are open to new partnerships that will improve the quality of life in our communities.

## 211 SERVICE

The people of Oregon and Southwest Washington have the ability to choose how they reach out to 211info - and it's all free and confidential. Using whichever means they prefer, they can contact 211info for programs ranging from basic needs (shelter, food, medical care) to educational services, mental health treatment, addictions, pet food, legal aid and so on.



Dial 211



Search [211info.org](http://211info.org)



Email [contact@211info.org](mailto:contact@211info.org)



Text zip code to 898211

## SPECIAL PROGRAMS

### WINTER SHELTER



During the winter months, 211info expands its operating hours to direct Multnomah County callers to shelters, reducing the possibility of deaths related to exposure to severe weather.

### FORECLOSURE



A statewide program that assists people whose homes are in foreclosure, giving them guidance as to what avenues are available to them.

### HOUSING CONNECTIONS



Housingconnections.org is a free community website connecting people with affordable housing in the Portland/Vancouver metro area.

### OREGON HEALTH CONNECT



A special program that helps Oregonians who have difficulties accessing health insurance, affording the care they need, or paying for hospital bills.

### ENERGY ASSISTANCE



An innovative project that allows 211 callers in Multnomah County to listen to a regularly updated recording listing whether energy assistance is available from eight different agencies.

### SUMMER FOOD



Through a contract with the Oregon Department of Education, 211info helps marketing and promotion of summer food programs for schoolchildren.

### MILITARY LIAISON



A 211info liaison collects military- and veteran-targeted resource information for the database, reaches out to veteran populations and organizations, and ensures that 211info staff are culturally competent when working with this often under-served community.

### 211 FAMILY INFO



A special program for parents and caregivers of children under 8 years old in Clackamas, Multnomah and Washington counties. Through phone, text and email an early childhood specialist can be reached to discuss issues related to child development, problem behavior, education, and resources.

### TSUNAMI DEBRIS HOTLINE



When someone locates debris from the Japanese tsunami that is reaching the Oregon Coast, they can dial 211 to figure out which department to contact to report the debris or ask general questions.

### OREGON SAFENET



A statewide 10-digit telephone line that provides information about food programs and maternal/child health care services.

You can also find 211info on :

