If you have a problem with someone call for our FREE mediation service

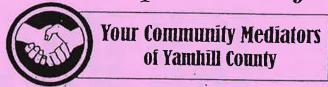
Our trained mediators will help you and the other party arrive at acceptable solutions that meet the needs of both parties.

Your Community Mediators 503-435-2835

Dispute Resolution Facilitations are available for groups and organizations

First session is FREE; sliding scale fees apply for more sessions (3 free sessions for family issues)

Settle a Dispute *Peacefully*



CALL 503-435-2835

Empowering people to make positive changes in the way they respond to conflict P.O. Box 444, McMinnville, OR 97128 Email: ycm@macnet.com Website: ycmediators.org

STEPS TO PEACEFUL CONFLICT SOLVING

#1 Agree to the RULES

· No interrupting or putdowns

· Be honest · Agree to work

#2 First side tells their story

· Listen carefully, don't interrupt

· Focus on problem, not the person

#3 Second side tells story

· Listen, focus, don't interrupt

#4 Brainstorm many options • Anything goes, no putdowns

#5 What ideas can you agree on? Is this problem solved? If not, go back to #4 and try again.

If you run out of time, AGREE to talk again later.

We will NOT refuse services for lack of ability to pay!

SOME TYPES OF CONFLICTS WE MEDIATE:

• Teen/Adult & Family Problems • Neighborhood disputes

• Juvenile Victim-Offender

· Landlord/Tenant issues

• Harassment, Vandalism, Litter • Property Boundaries

Consumer/Merchant disputes

Small Claims disputes

Workplace & Business issues

School Relationships