

If you have a problem with someone
call for our **FREE** mediation service

*Our trained mediators will help you and the other party arrive
at acceptable solutions that meet the needs of both parties.*

Your Community Mediators 503-435-2835

*Dispute Resolution Facilitations
are available for groups and organizations*

First session is **FREE**; sliding scale fees apply for more sessions
(3 free sessions for family issues)

Settle a Dispute *Peacefully*



**Your Community Mediators
of Yamhill County**

CALL 503-435-2835

Empowering people to make positive changes in the way they respond to conflict

P.O. Box 444, McMinnville, OR 97128

Email: ycm@macnet.com

Website: ycmediators.org

fee 6/25/

STEPS TO PEACEFUL CONFLICT SOLVING

- #1 Agree to the RULES
 - No interrupting or putdowns
 - Be honest • Agree to work
- #2 First side tells their story
 - Listen carefully, don't interrupt
 - Focus on problem, not the person
- #3 Second side tells story
 - Listen, focus, don't interrupt
- #4 Brainstorm many options
 - Anything goes, no putdowns
- #5 What ideas can you agree on? Is this problem solved?

If not, go back to #4 and try again.

If you run out of time, **AGREE** to talk again later.

We will **NOT** refuse services for lack of ability to pay!

SOME TYPES OF CONFLICTS WE MEDIATE:

- Teen/Adult & Family Problems
- Neighborhood disputes
- Juvenile Victim-Offender
- Landlord/Tenant issues
- Harassment, Vandalism, Litter
- Property Boundaries
- Consumer/Merchant disputes
- Small Claims disputes
- Workplace & Business issues
- School Relationships