

# **New Security Measures : Frequently Asked Questions**

## **Video Doorbell**

### **What door do I use to enter the school?**

The main school entrance is the only entry equipped with the new video doorbell. All the doors at elementary and middle schools remain locked or attended by a staff member during the school day.

### **Is the new doorbell system installed in every school?**

No. All elementary and middle schools are using this system. Newberg High School is not.

### **Will I have to ring the doorbell every time I enter the school?**

Yes – during school hours. However, doors will be unlocked during high traffic times when staff members are visible, such as before school begins or dismisses, and at school events.

### **How do I use the doorbell?**

Press the button to alert the secretary that you are at the entrance. You may be asked to identify yourself. Hold the button down to activate the speaker. You'll hear a click when the door is unlocked. Please report to the office when you are inside.

## **Raptor Visitor Management System**

### **What is the RAPTOR system?**

The Raptor Security System is a visitor management system that is used to protect the students, faculty, and visitors at the schools. It reads the visitor's driver's license and compares that information to a sex offender database. It will alert school administrators if a match is found. Assuming no match is made, the system will print a visitor badge, which includes a photo to be worn while the visit continues.

### **Why is Newberg Public Schools using the Raptor System?**

Safety of our students and staff is our highest priority. The system will provide a consistent way to track visitors and volunteers while keeping away people who present a danger to students and staff members.

### **Who is scanned and how does it work?**

All visitors in every school wanting access beyond the school's main office will need to present a valid driver's license or identification to be scanned using this system. The information scanned and used is as follows: visitor name, date of birth, and a photo for comparison. This is compared to a national database for sex offenders. If no match is made, the system will print a visitor badge, which includes a photo, visitor's name, time and date, to be worn while the visit continues.

**What if a visitor does not have an identification card or driver's license?**

Visitors will not gain access to the school during school hours without presenting a driver's license, identification card, passport, work VISA or green card.

**Do volunteers with badges need to be scanned?**

School volunteers with volunteer badges need to have their ID scanned initially to be entered into the system. Once in the system, volunteers simply check in at the office and will be entered manually.

**Besides sex offender data, is there any other data compared?**

No. This is not a background search, nor does it search immigration status. Additional visitor data is not gathered and no data will be shared with any outside company or organization. This information is not sold or shared with any outside resources.

**What if a "hit" on the system occurs? What is the protocol?**

The staff member scanning the I.D. will contact a member of administration immediately to confirm that the information is correct. No identified visitor with a positive "hit" will be allowed into the building without an escort.

**What is the checkout process for leaving the building?**

The checkout process does not involve scanning identification again. Visitors are asked to return their Raptor badge in order to be signed out. Staff, volunteers or other visitors without Raptor badges should notify the office they are leaving the building to be signed out.

**Does the school have the right to require visitors, even parents, to produce I.D. before entering a building?**

Yes. The school needs to be sure who is visiting the facility and why they are there. The primary obligation is to keep students and staff safe in all circumstances.